

# THE HADCO TIMES

THE NEWSLETTER OF HADCO

ISSUE 52 | MARCH 2026

## HADCO GROUP FOUNDATION 5K 2026 – A RESOUNDING SUCCESS



### ALSO IN THIS ISSUE

HADCO SECURES US\$10 MILLION INVESTMENT FROM IDB INVEST  
HADCO EXPERIENCES SHOWCASES ECO-TOURISM AT ITB BERLIN 2026  
MITTCO SUPPORTS “BUY LOCAL, BUILD TRINBAGO”

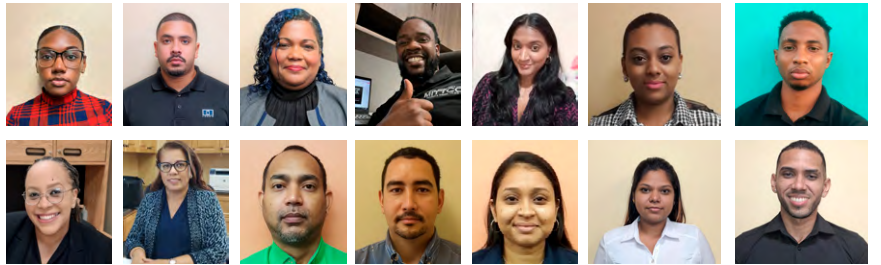
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# FEATURES



## HADCO



**KELEC**



**HD Café**  
Häagen-Dazs



### OUR VISION

A diverse and innovative company, empowered employees, integrated processes, and a brand image that makes us the preferred choice of customers

### OUR MISSION

Enriching our stakeholders' quality of life, setting trends and providing superior brands and services

### OUR CORE VALUES

- Accountability
- Customer Satisfaction
- Honesty and Integrity
- Employee Wellbeing and Growth
- Collaborative Culture
- Respect and Tolerance for All

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# HADCO FOUNDATION 5K 2026 - A RESOUNDING SUCCESS

**The HADCO Foundation's Annual 5K Run/Walk 2026 proved to be a resounding success, bringing together participants for a morning of activity, community and shared purpose.**

This year marked a significant milestone as the event was opened to the public for the first time. With the growing popularity of 5K events nationwide, the response was overwhelmingly positive, with many participants commending the overall experience and organisation of the event.

Participants gathered in the early hours to run, walk and enjoy the course alongside friends, family and colleagues. The event reflected a strong sense of camaraderie, as individuals of all fitness levels came together in a supportive and energetic environment.

Sponsors, partners and several HADCO brands were present at the event. Several members of staff were volunteers who contributed to the seamless execution of the event. Their support played a key role in ensuring a safe and enjoyable experience for all involved.

Proceeds from the 5K will go towards the HADCO Foundation

and supporting its ongoing initiatives, to assist employees who have suffered consequences of natural disasters and chronic illnesses; and provide poverty and deprivation relief. The success of this year's event highlights the impact of collective effort and reinforces the Foundation's commitment to making a meaningful difference.

A special thank you to the 5K committee headed by Joseph Hadad, Lily Akien and Marc Clarke, along with the foundation's team who worked tirelessly to ensure that everything was in place for a successful event.

A heartfelt thank you to all our sponsors, whose support and presence were invaluable to creating such a wonderful atmosphere where health, laughter and camaraderie thrived. To all staff, volunteers and participants, thank you for being a part of the foundation's efforts and we look forward to seeing you there in 2027!

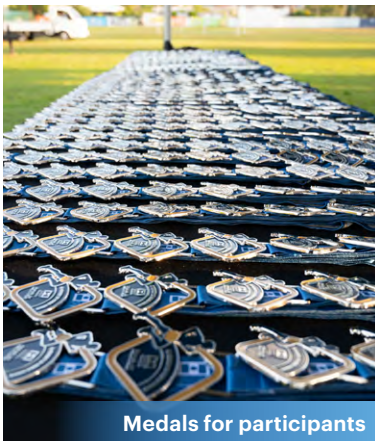
**Photography Courtesy: Brandon Naresh Harry**



Participants took off with glee as the race horn was sounded



HADCO 5K at the CIC Grounds



Medals for participants



Morning warm-up before the race



Musical chairs during the fun-filled event



The fun continues: a rhythm section for the crowd



The "Just Run Na" team in their glee after the race



Creamery Yogurt as a healthy treat for the crowd



Farm & Function Smoothies made for a revitalising post-run drink



Creamery Novelties gave runners a much-needed cool down



HADCO 5K's male winners



HADCO 5K's female winners



HADCO 5K's under 12 winner

# HADCO SECURES US\$10 MILLION INVESTMENT FROM IDB INVEST

**HADCO Limited has secured a US\$10 million investment from IDB Invest, marking a significant step in strengthening the company's regional growth and operational capacity.**

This financing initiative is aimed at enhancing HADCO's role in regional trade integration and supporting food security across Trinidad and Tobago and the wider Caribbean. The investment will contribute to expanding distribution capabilities, improving supply chain efficiency and increasing access to high-quality food products across key markets.

The partnership with IDB Invest reflects confidence in HADCO's business model and its ability to drive sustainable growth within the food and beverage sector. It also aligns

with broader regional objectives to improve food accessibility, strengthen logistics networks and support economic development.

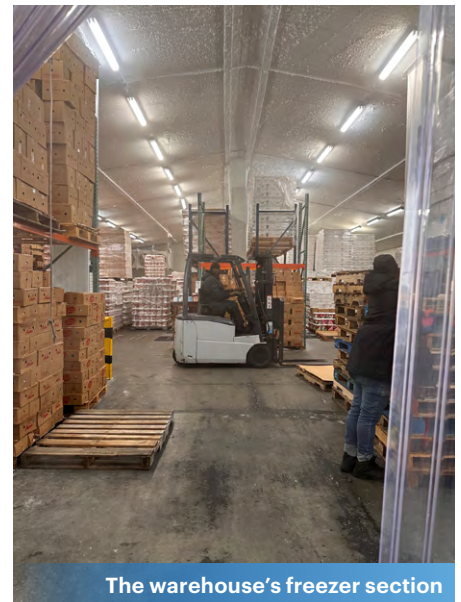
Through this collaboration, HADCO is well positioned to scale its operations and continue delivering value across its portfolio. This significant investment allows the company to innovate, build resilience and focus on long-term growth, while contributing to the region's food security.



The entrance to HADCO's Food & Beverage warehouse



HADCO's Food & Beverage warehouse, which serves as the hub for all its distribution activities



The warehouse's freezer section



Creamery Novelties' production line



Dry ingredients for production

# BRUNCHES, BREAKFASTS AND ALL-INCLUSIVES WITH HADCO

**HADCO's brands were well represented across several brunches, breakfast and all-inclusive events throughout the Carnival season, contributing to some of the most popular experiences on the Carnival calendar.**

From daytime events such as Bacchanal Brunch, Soaka Brunch, Sunrise Breakfast Party, Freebird Fete, Brunch and Soca to large-scale events such as Hyatt Lime, Pinknic, Brian Lara All-Inclusive, Palmiste All-Inclusive and Lavish; HADCO's portfolio played a key role in enhancing the overall guest experience. Attendees were able to enjoy a wide selection of offerings, ranging from premium spirits and wines to refreshing juices and indulgent frozen treats.

Brands including Creamery Novelties, Häagen-Dazs, Fresh Start, Stoli, Yellow Tail, DaCastello Prosecco, Hendrick's Gin, Glenfiddich, Half Moon and The Botanist, were featured across these events, ensuring a diverse and well-rounded experience for fete-goers.

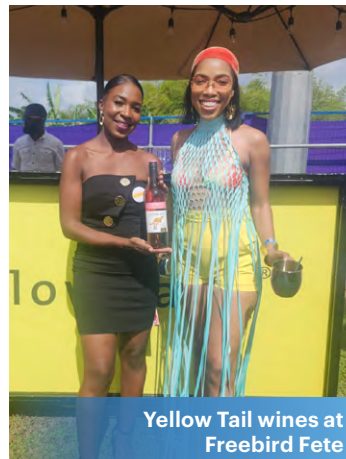
The presence of HADCO brands at these daytime fetes highlights the company's continued involvement in key Carnival activations, supporting events that blend food, beverage and entertainment.



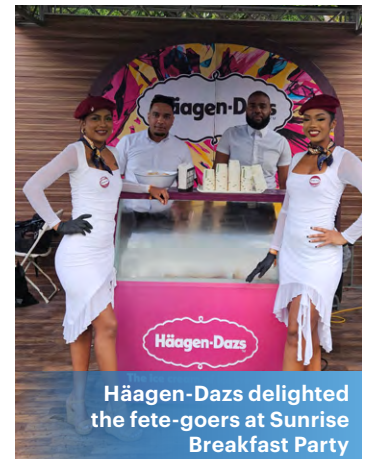
This beauty enjoys Stoli Vodka at Bacchanal Brunch



Creamery Novelties gave cool and refreshing treats at Brunch and Soca



Yellow Tail wines at Freebird Fete



Häagen-Dazs delighted the fete-goers at Sunrise Breakfast Party



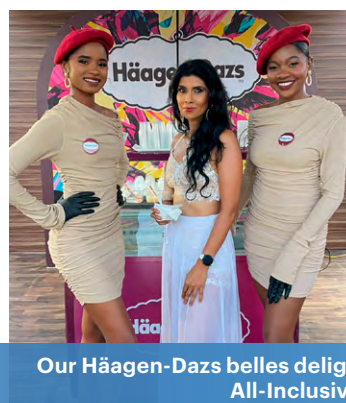
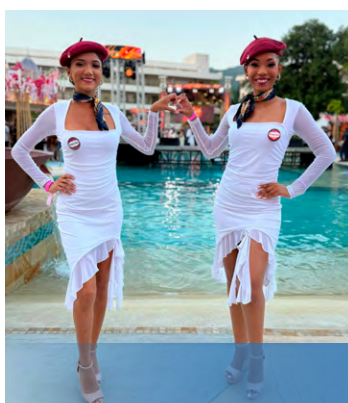
Fresh Start Juices made the perfect chasers at Soaka Brunch



Botanist Gin at Hyatt Lime



Pretty in Pink: These lovely ladies pose for a picture with their Creamery Novelties treats



Our Häagen-Dazs belles delighted fete-goers at Lavish, Palmiste All-Inclusive and Brian Lara All-Inclusive fetes



**As part of its ongoing 12 Months of Giveaways initiative, Creamery Ice Cream continued to spread joy in February with a special outreach at St. Dominic's Children's Home.**

Creamery displays continued commitment to community engagement and giving back, using simple moments of joy to make a meaningful impact. The 12 Months of Giveaways campaign continues to create opportunities to connect with communities and share experiences that go beyond the product.



**Moko Jumbies provided entertainment for the children**



**All smiles: Anastasia Pickering, Junior Brand Manager for Creamery Novelties shares sweet treats with the children at St. Dominic's Children's Home**

## NEW HÄAGEN-DAZS FLAVOURS

**Häagen-Dazs is proud to introduce their new flavours, Chocolate Brownie and Strawberry Mochi.**

The new Chocolate Brownie ice cream is made with Belgian chocolate and 72% cocoa and delivers a deeper, smoother and more indulgent chocolate experience; while Häagen-Dazs Strawberry Mochi is a limited-edition flavour combining rich strawberry and yuzu ice cream with soft, pillowy mochi pieces.

These two flavours are sure to delight the palate of ice cream lovers.

Grab either of these delicious flavours at any leading retailer nationwide and enjoy!



## FRESH START AT “RUN DE ROAD” 5K

**Fresh Start Juices supported participants at “Run De Road” 5K, which took place on Sunday February 8, 2026 at the Eddie Hart Grounds in Tacarigua.**

Blending fitness with the spirit of Carnival, “Run De Road” delivered a high-energy experience that brought together running, music and culture in a unique and engaging format. The event attracted a mix of seasoned runners and participants simply looking to enjoy the vibrant atmosphere, complete with J’ouvert-inspired elements and lively music.

Fresh Start Juices was on-site providing refreshments to participants, offering a timely boost of hydration and energy following the race. The brand’s presence complemented the event’s focus on movement and wellbeing, ensuring that runners were able to recover and re-energise after completing the course. This activation reflects Fresh Start’s continued involvement in community and fitness-based initiatives.



Fresh Start Juices kept runners refreshed at “Run De Road” 5K

# MCCAIN ACTIVATIONS ACROSS GROCERY STORES NATIONWIDE

Throughout the month of February 2026, McCain treated customers at multiple grocery stores across the country to free samples of their Quick Cook line of products.

Shoppers enjoyed the opportunity to taste the brand's crispy and delicious products and learn more about the fries and hashbrowns from the Quick Cook range.

The Quick Cook range is designed for faster cooking, often in half the usual time while also being able to use methods like air frying and oven baking without flipping. The new packaging of the Quick Cook line also includes up to 30%

more product than before. The activations took place at JTA Supermarkets at C3, Carlton Centre and Cross Crossing, San Fernando, Massy Stores at Westmall and Price Club, Chaguanas. These activations created great in-store engagement and gave customers a firsthand taste of McCain's quality products.



Price Club shopper enjoys crispy McCain Fries



Sampling of hashbrowns at Massy Stores, Glencoe



All smiles: Customer at JTA, Carlton Centre tries McCain Quick Cook fries

## STRONG START TO THE 2026 LEATHERBACK NESTING SEASON

**The month of March signals the return of one of Trinidad's most awe-inspiring natural spectacles - the Leatherback sea turtle nesting season; and this year, the shores of Mt. Plaisir Estate Hotel in Grande Riviere have come alive with remarkable early activity.**

Running through to August, the nesting season has begun with a strong surge in numbers, pointing to what promises to be a memorable few months ahead.

During the first half of March, 228 nests were recorded between March 1 and 17, an encouraging indicator of the season's momentum. On the night of March 17, the beach experienced an impressive record of 34 individual nesting events. These early figures underscore the importance of Grande Riviere as a critical nesting site for this endangered species.

Guests at Mt. Plaisir Estate Hotel have been drawn to the shoreline to witness this ancient Leatherback ritual, as they have for millennia, to lay their eggs under the cover of night. As the season unfolds, HADCO Experiences is excited to offer visitors a front-row seat to one of nature's most powerful and moving displays.



Guests are treated to an early evening visit by this majestic mama



Nightly turtle-nesting tours are conducted by the Grande Riviere Nature Tour Guide Association

**HADCO Experiences participated in ITB Berlin 2026 (Internationale Tourismus-Börse Berlin), one of the world's leading travel trade shows which took place from March 3–5, 2026 in Berlin, Germany.**

within the German-speaking market, where interest in nature-based and sustainable travel continues to grow.

The HADCO Experiences team was given the chance to connect with key international stakeholders, sharing the unique value of Trinidad and Tobago's eco-tourism offerings. The discussions focused on building strategic partnerships, increasing destination visibility and identifying opportunities for sustainable growth within the global travel market.

HADCO Experiences was represented by Varisha Rambaran, Group Corporate Communications Manager and Zaria Lynch-Lewis, Sales and Reservations Manager for HADCO Experiences.

HADCO Experiences remains focused on building on this momentum, strengthening partnerships and enhancing its international presence in the years ahead.



**Zaria chats with a visitor to the booth**



**Varisha Rambaran, Group Corporate Communications Manager, HADCO and Zaria Lynch-Lewis, Reservations Manager for HADCO Experiences engage with an attendee (on the right) at ITB Berlin 2026**



# HADCO EXPERIENCES HOSTS BIRD BANDING WORKSHOP

**From Friday March 20 to Tuesday March 24, 2026, HADCO Experiences at Asa Wright Nature Centre hosted a Caribbean Bird Banding Training Workshop in partnership with BirdsCaribbean, the Caribbean Bird Banding Network, The Trinidad and Tobago Bird Observatory and The Institute for Bird Populations.**

The workshop combined early-morning field-based bird banding sessions with afternoon classroom modules covering topics such as the Caribbean Landbird Monitoring Program, molt and the Wolfe-Ryder-Pyle (WRP) system, use of the Pyle Guide, bird first aid, data applications and the MoSI program.

Participants were engaged in scientific training which involved properly setting up mist nets, understanding the ethics and importance of bird banding and how it contributes to data collection and conservation, as well as capacity building by learning how to gently handle and band birds without causing any harm.

Other topics covered included learnings from bird banding

sessions held in Belize and bird banding activities in neighboring Venezuela.

HADCO Experiences' Biodiversity Manager, Giselle Ragoonanan hosted the Introduction to Molt session, which was an interesting and informative one for participants.

Other sponsors of this session included Nuttall Ornithological Club and New England Zoo.

Giselle extends her appreciation to all the partners and sponsors whose contributions made this event a reality and shared that this workshop provided a strong overview of the regional significance of this work, which connects seamlessly to HADCO Experiences' biodiversity, research and conservation efforts.



This little bird was ready for release after being banded



Participants engage in discussions about molting

## MITTCO HONOURS ITS WORD

**At the heart of MITTCO's mission is a simple yet powerful dream: to see a steelpan in every home and school, allowing people of all ages to experience the magic and joy of Trinidad and Tobago's national instrument.**

This vision is rooted in the belief that the steelpan is more than just a musical tool, it is a cultural treasure capable of inspiring creativity, unity and pride.

To help bring this dream to life, MITTCO continues to invest in meaningful initiatives that expand access to the instrument. A recent demonstration of this commitment is their donation of steelpans to several entities including an individual, an educational space and a community organisation. These contributions help spark new interest in the instrument while empowering more people to learn, play and fall in love with the steelpan.

The recipients who received a steelpan each were:

- Deborah Maillard (Philo)
- True Worshippers Evangelistic Centre
- Adesa's Playhouse (Preschool)

Through these donations, MITTCO reinforces its dedication to nurturing a vibrant steelpan culture and supporting the next generation of players, educators and enthusiasts. Every pan placed in the hands of a new learner represents a step closer to sustaining and expanding the legacy of the steelpan, both locally and globally.

MITTCO continues to champion the belief that the steelpan belongs to everyone and that with greater access comes greater appreciation. Through its ongoing outreach and support, MITTCO proudly drives forward the enduring spirit of the national instrument.



Member of True Worshippers Evangelistic Centre Collecting their MITTCO steelpan



Adesa's playhouse visited MITTCO for a tour and to receive their steelpan

# MITTCO WELCOMES TAISHAN UNIVERSITY

**On February 25, 2026, members from Taishan University in China visited MITTCO for an official tour of the company's steelpan manufacturing facility.**

The visit formed part of the university's ongoing exploration into establishing its own steelpan ensemble, an initiative aimed at introducing the national instrument of Trinidad and Tobago to their academic and cultural programmes.

During the visit, both parties engaged in productive discussions about the history, craftsmanship and global influence of the steelpan. The Taishan University team expressed strong interest in developing a structured steelpan programme, supported by MITTCO's expertise.

As a gesture of friendship and cultural exchange, both sides

presented tokens to commemorate the occasion. MITTCO was gifted a beautifully crafted Chinese banner from the Taishan delegation, symbolising goodwill and collaboration. In return, MITTCO presented the university team with MITTCO-branded pan sticks and a commemorative pin representing the spirit and pride of Trinidad and Tobago's pan culture.

The exchange marked a meaningful step toward strengthening cross cultural ties and expanding international appreciation of the steelpan.



Akua Leith receives a Chinese Banner representing a gift of goodwill from Taishan University



MITTCO gifts the team of Taishan University with pansticks

## MITTCO SUPPORTS “BUY LOCAL, BUILD TRINBAGO”

On Wednesday March 11, 2026, Musical Instruments of Trinidad and Tobago (MITTCO) signed a Charter in support of the “Buy Local, Build Trinbago” campaign, an initiative championed by the Trinidad and Tobago Chamber of Industry and Commerce (TTCIC).

The campaign was launched in response to the growing need to reduce Trinidad and Tobago’s dependence on imports, limit foreign exchange outflows, expand local production capacity, increase domestic market share and foster a stronger sense of national pride.

Through this commitment, MITTCO continues to support the national vision of a self sufficient and resilient Trinidad and Tobago. By signing the Charter, the company reaffirms its dedication to prioritising local goods and services wherever possible, while actively contributing to the strengthening of the national economy.

At MITTCO, Trinidad and Tobago is more than a market, it is our heritage and culture. Supporting local enterprise is not merely a choice; it is the way forward. Together, we can elevate local products and services and position them on the global stage.



Akua Leith, MITTCO's Managing Director signs Charter



Senator the Honourable Satyakama Maharaj, Minister of Trade, Investment and Tourism (centre) with Akua Leith, Managing Director, MITTCO (left) and Sonji Pierre Chase, President, TT Chamber of Industry and Commerce (right) as they present the signed Charter

# BRAND SOURCE JOINS ECOIMPACT'S RECYCLING PROGRAMME

**Ecoimpact is proud to welcome Brand Source as our newest cardboard supplier, officially onboarded on Friday, March 6, 2026.**

As we continue championing a cleaner, more sustainable environment, one of our core goals is to help large volume waste producers adopt practical, responsible recycling habits.

Before joining the Ecoimpact recycling programme, Brand Source used alternative disposal measures to manage its daily cardboard output. Many companies in Trinidad currently utilise alternative measures, inclusive of burning - an approach which poses several environmental and safety risks, including the following:

- **Toxic Fumes:** Burning cardboard, especially printed or coated types, can release harmful chemicals such as formaldehyde.
- **Low Efficiency & Excess Waste:** Cardboard burns quickly, provides little usable heat and creates excessive ash.
- **Environmental Harm:** Open burning contributes to air pollution and releases carbon emissions, making it far less sustainable than recycling.
- **Legal Risks:** In some areas, burning waste is prohibited. If a fire spreads, it can lead to heavy fines or even arson charges.

These harmful effects work against the principles of a circular economy and undermine long term environmental health.

We are happy to have the Brand Source team on board with us and congratulate them for taking this meaningful step toward responsible waste management and making their eco impact.

We hope more businesses follow this example and take simple, impactful steps starting with recycling to build a more sustainable future.



Ecoimpact bin placed at Brand Source TT

# HSE WEEK 2026 PROMOTES SAFETY AWARENESS AND ENGAGEMENT

**HSE Week 2026 was observed from February 2 to 6, 2026, reinforcing HADCO's shared commitment to health and safety protocol across the organisation.**

Throughout the week, employees were encouraged to actively participate in a series of initiatives designed to strengthen safety awareness. One of the key activities included daily micro-learning quizzes, where staff completed short assessments focused on relevant HSE topics. High-performing participants were recognised with Certificates of Achievement, encouraging continuous learning and accountability.

At the JRJ Warehousing Compound, the Safety Photo Challenge added an interactive element to the week's activities. Employees were observed and recognised for demonstrating proper use of Personal Protective Equipment (PPE) and adherence to safety procedures. Participants earned points for correct practices, with top performers receiving recognition at the end of the initiative.

Managers and Supervisors also participated by nominating team members who consistently demonstrated strong safety practices. These nominations highlighted individuals who embody a culture of safety within their respective departments. Management also got the chance to complete

the HSE Policy & Procedures "Know It All" Quiz, reinforcing knowledge of organisational safety standards.

HSE Week encouraged engagement across all levels of the organisation and continues to support HADCO's commitment to maintaining a safe, healthy and responsible work environment. Kudos to the HSE team for spearheading this initiative.



Country House hampers awarded to our Safety Recognition Heroes



Terry Wilson, Warehouse Attendant (centre) gets a Safety Hero Recognition presented by Aaliyah Raymond, Administrative Assistant (left) in HSE and Kylica Pierre-Gregory, HSE Officer

# HADCO COMPLETES SQF FUNDAMENTALS AUDIT

**We are pleased to announce that HADCO has successfully completed the SQF Fundamentals Audit conducted on March 16 - 17, 2026.**

This accomplishment underscores our continued commitment to maintaining high food safety standards and strengthening the systems that support our daily operations.

The SQF (Safe Quality Food) Program is a widely recognised food safety and quality certification system designed to help organisations demonstrate that food is produced, handled and processed according to rigorous, science-based standards. It provides a structured framework that strengthens food safety management systems, supports customer confidence and ensures alignment with regulatory and market expectations.

The audit highlighted several positive aspects across the facility, including strong facility maintenance and cleanliness, effective customer communication during the recent yogurt recall activity and the presence of well-established food safety programs such as pest control, allergen management, environmental monitoring, sanitation and temperature control. This feedback reflects the vigilance and professionalism demonstrated by our teams throughout the year.

Congratulations and well done to all team members whose dedication contributed to this successful outcome.



The hardworking HSE Team (L-R): Kylica Pierre-Gregory, HSE Officer, Aaliyah Raymond, Administrative Assistant, Kevin Singh, Group HSE Manager, Jordana Williams, Food Safety and Quality Technician and Ramchandrar Samuel, Group HSE Team Lead

# THE MERCHANDISING TEAM ENJOYS A SKILL BUILDING RETREAT

**From skills to synergy: 120 team members advanced communication, collaboration and camaraderie in one focused retreat.**

HADCO's Merchandising Department attended a Staff Retreat and Training Session on Saturday, March 7, 2026, at HADCO Experiences at Asa Wright Nature Centre (AWNC). The full-day session brought together approximately 120 team members, merchandisers and supervisors, for a focused programme designed to strengthen communication skills, enhance team building and encourage cross-department collaboration.

This training was facilitated by Keris Braxton, Learning and Development Strategist, with support from Nicole Austin, Trade Manager. They led an engaging yet practical agenda that combined short keynote segments with interactive team challenges, keeping energy high while ensuring clear takeaways for day-to-day execution in stores.

Participants moved through three fast-paced activities designed to strengthen different professional skills. After an energetic networking warmup, teams connected through a quick 'Find Someone Who' exercise, then shifted into hands-on collaboration with a Tower Challenge that tested planning, resourcefulness and time management. The session concluded with an Egg Drop activity that brought innovation to life through clear roles, iterative testing and coordinated decision-making.

The retreat offered a refreshing change of pace, creating space to reset, reflect and reconnect. Feedback highlighted a day that was both enjoyable and productive, with team members especially valuing the opportunity to engage with colleagues across operational areas. These activities continue to underscore the value of stepping back to connect, strengthen teamwork and support ongoing growth.



Team members tackle the Tower Challenge with creativity and collaboration



High energy! United for a day of reflection, planning and professional growth

# HADCO TRAINING: TEAM BUILDING ACROSS INTEGRATED DEPARTMENTS

**On Thursday March 5, 2026, a team-building training session was held at HADCO's Administrative Building, facilitated by Keris Braxton, Learning and Development Strategist.**

The session was designed to strengthen collaboration by encouraging employees to better understand and appreciate one another on both a personal and professional level. Staff from a wide cross-section of departments participated, including Administration, Corporate Communications, Food Service, Housekeeping, Human Resources, ICT, Marketing, Purchasing, Reception and Security.

The training featured a series of interactive activities aimed at fostering connection and communication. Participants

paired with colleagues to identify shared interests, discussed personal achievements and key personality traits; and presented brief overviews of their respective departments. These exercises promoted greater awareness of individual roles while reinforcing the importance of teamwork across functions.

The session formed part of HADCO's ongoing commitment to employee development and engagement. Participation will be recorded in each employee's BambooHR profile, contributing to their professional development journey.



Keris Braxton, Learning and Development Strategist hosts HADCO's team-building training session

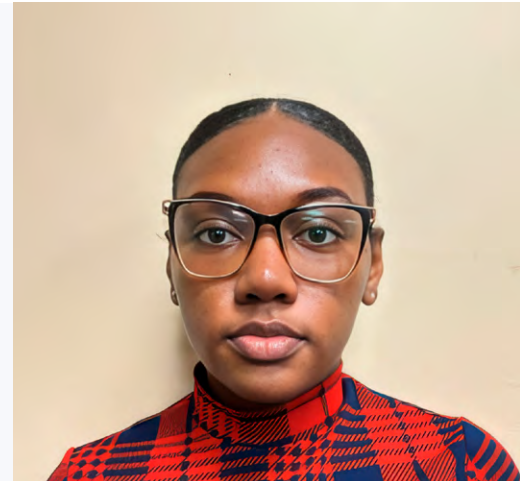
# CELEBRATING THE PEOPLE POWERING PROGRESS ACROSS HADCO

Across safety, operations, marketing, retail, purchasing and automation, Digital Transformation at HADCO continues to be driven not just by systems, but our people, who stay curious and uplift the teams around them. Here, we will spotlight the contributors whose work show how technology, collaboration and mindset strengthen our organisation.

## Kylica Pierre-Gregory (HSE)

### *Building Safety, Recognition and Morale*

Kylica Pierre-Gregory, HSE Officer, has reshaped how safety and recognition come to life across HADCO. With support from Aaliyah Raymond, she rolled out HSE surveys through Microsoft Forms, improving how insights are gathered and acted on. Using Microsoft Copilot, she also introduced a new approach to celebrating employee certifications, turning routine compliance into meaningful recognition. Her work reinforces that transformation is ultimately about people feeling seen, supported and included.



## Nicole Austin (Trade Marketing)

### *From Doing the Work to Scaling the Team*

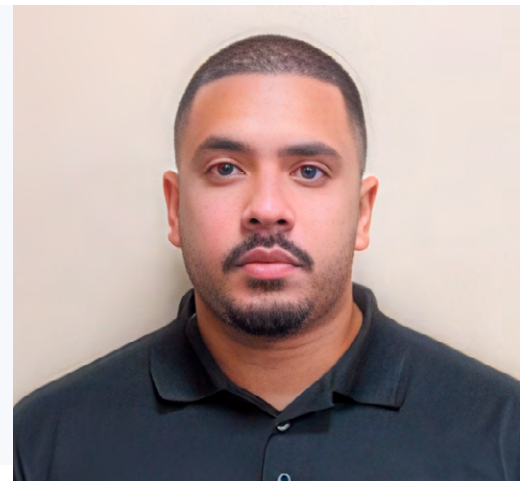
Nicole Austin, Trade Manager, strengthened her team's capability by placing Copilot directly in their hands, enabling them to run business reviews and trade route planning independently. By applying thoughtful change management, including effective allocation of "No Code" credits with Juliana Inniss, she freed time to focus on top priority customers. Nicole's leadership shows that transformation takes root when leaders model change, not merely direct it.



## Daniel Pierre (Warehouse)

### *Strengthening Controls, Reducing Risk, Protecting Revenue*

Ahead of the SQF audit, Daniel Pierre, Warehouse Manager/Inventory Manager, was central to raising operational discipline in the warehouse. Working with Kevin Singh, HSE Manager, Stefan Tardieu, Warehouse Manager, Ramchandar Samuel, HSE Team Lead and Timothy Sundra, Warehouse Supervisor, he strengthened critical controls, including doubling the tracking of chilled dispatch records. His consistent reinforcement of these processes, supported by HR, reduces operational risk and safeguards revenue, showing how digital tools and discipline work hand in hand.



Jacqueline Lobin (HADCO Experiences)

Testing the Future Before It Goes Live

Jacqueline Lobin, Culinary Manager, has played a key role in shaping the new Loyverse Point of Sale system by joining the testing phase early. Her practical feedback ensured the system reflects real workflows and customer ready operations. Because of Jacqueline’s work, HADCO Experiences enters this upgrade with greater confidence and better data readiness.



Adelle Pulchan (Electrical & Lighting)

Automation with Impact and a Team Brought Along

Adelle Pulchan, General Manager - Electrical & Lighting, has been leading robust automation work, including digitised copper pricing linked to public exchange data and APIs (Application Programming Interface). Processes that once took months are now updated in minutes, improving accuracy and delivering significant fiscal value. Importantly, Adelle ensured her entire team understood and benefitted from these new tools, partnering closely with ICT to secure the right technical foundations.



The Ripple Effect- Champion Wins Across HADCO

Many others have contributed strong, practical transformation wins:



Jarrod Ali cut a 12-day Traverse reporting task down to minutes using Copilot.



Akua Leith encouraged early Copilot adoption across MITTCO.



Joanna Arvelay automated interdepartmental email workflows, saving hours each week.



Marc Camacho and Sabita Teemul improved data accuracy and reporting through digital tools.

Teams across warehouse, sales, purchasing and administration created templates, shared workflows and supported peer training. Together, these wins show a consistent truth; when people are empowered with the right tools and support, transformation becomes part of everyday work naturally, confidently and collaboratively.

## PROMOTIONS

We extend hearty congratulations to the following employees who were promoted after demonstrating excellence in their respective field:



**DANIELLA BHAROSE-ST. CYR (Creamery Novelties)** was promoted from **Senior Administrative Assistant** to **Supply Chain Coordinator** effective **March 1, 2026**.



**EVERARD BEHARRY (Creamery Novelties)** was promoted from **Plant Maintenance Supervisor** to **Plant Maintenance Manager** effective **March 1, 2026**.



## NEW EMPLOYEES

We welcome the following employees who began their tenure in March, 2026.



**Chelsea Harripaul – Corporate Communications Specialist**

**Chelsea Harripaul joins the team as a Corporate Communications Specialist, bringing seven years of experience.**

With qualifications in tourism and business management, her professional background spans Administration, Customer Service, Business Development and Marketing. Chelsea is driven by a sense of personal pride in delivering work that exceeds expectations, alongside a passion for continuous improvement.

In her spare time, she enjoys travelling, karaoke and social gatherings. She is guided by the philosophy of Kaizen; striving to improve a little each day.



**Joseph McLean – Finance Coordinator – Accounts Payables & Treasury**

**Joseph McLean joins the team with seven years of experience as a banking professional, specialising in Cash Management and Customer Service.**

He is driven by the goal of accomplishing tasks efficiently and approaches his work with a strong sense of professionalism. Outside of work, Joseph enjoys swimming, running, cycling and maintaining an active lifestyle.

He is guided by the principle: “Be better than who you were yesterday” and “How you do anything is how you do everything.”



THAT'S IT FOR THIS ISSUE OF

# THE HADCO TIMES

SEE YOU AGAIN FOR ISSUE 53!



H A D C O

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